



“The Budapest Home Office”

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## SOFTWARE UPDATES POLICY

The software of your SCIO device is updated periodically. An update of the software is planned for release every October at the QX World Conference in Budapest. For information on the conference please see the conference website on [www.qxconference.com](http://www.qxconference.com).

The Company Objective is that in relation to every QX World Conference, an updated version of the software should be available. This can only happen after the software revision has been properly tested, controlled and released under the regulatory process. Therefore, it might be a short time after the conference that the updated version of the software is complete. When released, the updated version of the software can be downloaded from the Budapest Home Office website [www.qxsubspace.com](http://www.qxsubspace.com).

As of 1 February 2009, devices are not shipped with a DVD of the software. Instead, the software is available for download and the activation code is available online.

Throughout the year, there may be patches to fix a slight problem with some screens or functions of the software (i.e. a certain window does not close). This can be downloaded from the Budapest Home Office website [www.qxsubspace.com](http://www.qxsubspace.com).

All information regarding the updated version of the software and potential patches can be found on [www.qxsubspace.com](http://www.qxsubspace.com). You can find the latest information on the News section of [www.qxsubspace.com](http://www.qxsubspace.com) as well as in our periodic Newsletters which are automatically emailed to everyone who is signed up on [www.qxsubspace.com](http://www.qxsubspace.com). Please check the website regularly for any information regarding patches and always remember to check back every October for the latest version of the software.

Alternatively you can always contact your Broker/Networker for assistance.