

TRANSFER POLICY OF THE SCIO-USB

A transfer of ownership is when an individual decides to privately sell their used device.

This office recognizes the fact that some customers wish to transfer ownership of their SCIO-USB Biofeedback Device. We do not sell used devices, nor do we support the selling of a used device as we have no way to verify that the second buyer is a licensed biofeedback technician or is using the device for personal use. Furthermore, we stress the importance of proper training on how to use the device.

IMPORTANT NOTE: As the device is a registered Medical Device under prescriptive controls in the USA, it needs to have the label “Caution: Federal law restricts this device to sale by or on the order of a licensed healthcare practitioner” (per Section 801.109(b)(1) of Title 21 of the Code of Federal Regulations. This applies to private sales of second hand devices as well.

To transfer ownership of a SCIO-USB Biofeedback Device, it is helpful to follow these steps.

- The buyer and the seller need to agree on their own sale price (recommended 10,000 EUR). Once a price is agreed, the buyer and seller need to transfer ownership of the SCIO-USB device, head harness, and limb harness. Money and device transfer is the responsibility of the buyer and seller.

The Seller and Buyer should follow these steps to ensure that the Budapest Home Office knows of the transfer and has it documented for future reference, including support and warranty.

1. Seller: go to the www.qxsubspace.com website and register your device.
2. Seller: After registration on the right side under “About my device” click on “Transfer ownership” button.
3. Seller: You will see the serial number and the current owner of the device. At “Action” fill in the e-mail address of the person to whom you would like to sell the device. Click on “Transfer this” button.
4. The Buyer will receive an e-mail, which he/she can register on the qxsubspace website. Buyer will see at Action an “Accept” and a “Decline” button. If the Buyer still would like to purchase the device Buyer should click on “Accept” button.

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5. Buyer will then see a PayPal link with 25 EUR. Click on the "PayPal" button. This is the mandatory fee of the Transfer of Ownership service, which needs to be paid by the new owner, and is payable to the Budapest Home Office to have the device database updated. Please note that Regulatory requirements are that the Budapest Home Office must know the ownership of a device at all times.
 6. On the left side you can pay with your credit card. Or if you already have a PayPal account on the right side you can Log in to PayPal to pay the 25 EUR. Click on "Pay Now" button and then "Return to QX LTD."
 7. When the Buyer has successfully paid the amount the Buyer will see a message saying "Your Transfer of Ownership has been completed. You can verify this under My Devices."
 8. To change the owner's names inside the device you will need to contact either Roland Sereg, or Zsolt Gerstenbrein, in our office. (Please see our contacts page for Skype addresses) Before you contact them, connect your SCIO device to your computer and turn it on. Connect to the internet, open a web browser (e.g.: Internet Explorer, Firefox) and visit the site www.logmein123.com. They will then be able to update the owner information.
- The Transfer of Ownership is complete.

If you wish your SCIO-USB device to be refurbished, please read the Refurbishing a Device Policy, and follow the instructions given in the Shipping a Device Policy.