

Maitreya Kft.
“The Budapest Home Office”
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Budapest, Hungary

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www.qxsubspace.com

SHIPPING A DEVICE TO BUDAPEST

Shipping merchandise to Budapest, Hungary, can sometimes be tricky. This is due to international shipping regulations for different countries. We have a contract with FedEx International and therefore find that shipments are easiest sent with FedEx. However, you are free to use any other well known international courier service of your choice.

The following procedure **MUST** be followed when shipping merchandise to Budapest. This procedure is especially important when sending a device for an upgrade or repair. If you don't follow these steps, you will delay the arrival of your shipment in Budapest.

Shipping

You are responsible for shipping costs to Budapest for repairs and refurbishments. We will cover the shipping costs when returning the device to you. We ask that you write on the shipping air bill the following:

- ✓ a value of **5 USD**;
- ✓ the item is a **SAMPLE**; (this will allow for quicker turn-around for repairs);
- ✓ the item is a **Biofeedback device**;
- ✓ there is a **Harmonized Code 9018199000** which can usually be entered somewhere on the invoice such as in the “Notes/Remarks” field.

Please be sure to include an **invoice** with your shipment paperwork as well as inside the shipment that details the same information. Please email a copy of this invoice to Edit Barota Supervisor of Repairs, Returns and Upgrades on edit@qxsubspace.com and please copy Richard Lloyd, Regulatory Manager on richard@qxsubspace.com.

Please ship to the following address:

Maitreya Kft.
Kalvaria ter 2.
1089 Budapest
Hungary

If you have any questions, you may also e-mail Edit on the above address.

Please note that the Budapest Home Office only pays for shipping costs of any and all items from Budapest. Any and all shipments to the Budapest Home Office, including warranty repairs, are the responsibility of the sender.