

Maitreya Kft.
“The Budapest Home Office”
Kálvária tér 2, 1089
Budapest, Hungary

Tel.: +36 1 303-6043

www.qxsubspace.com

SERVICE CENTERS POLICY

The Budapest Home Office offers the option to have your device repaired by a local Service Center.

A Service Center must be authorized by the Budapest Home Office to perform service and repairs as strict regulatory controls must be in place. This policy lists the current Authorized Service Centers.

A Service Center is an independent facility established by a third party contractor. The Service Center needs to meet the following requirements:


1. The service and quality systems need to meet the regulatory requirements.
2. The Service Center needs to be contracted and authorized by us.
3. The Service Centers to be staffed with trained and knowledgeable staff.
4. The Service Center needs to pass Supplier Audits.

We will do our best to ensure that the Service Centers are fulfilling their contractual obligations of offering the best quality service and support possible. If you have any issues with a Service Center, please contact The Budapest Home Office.

Initiating a repair or refurbishment to your device through an Authorized Service Center, must be completed online through your personal account on www.qxsubspace.com.

When you log into your account online on www.qxsubspace.com, you will see an option called “Service” on the right-hand menu. This option will allow you to follow the online steps to coordinate repair to an Authorized Service Center as well as optional Warranty Extensions. The benefits of using this system are that it will maintain clear communication for repair and delivery between you and the Service Center as well as maintain a history of repairs to your device.

Please be sure to contact the Service Center of your choice to get their specific shipping instructions to send in your equipment. Each facility has specific requirements based on their shipping area guidelines.



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Here is an alphabetical list of Authorized Service Centers as authorized by The Budapest Home Office:

- Maitreya Kft. “The Budapest Home Office”
Kálvária tér 2, 1089 Budapest, Hungary website: www.qxsubspace.com
- Quantum Computers Inc. authorized as of 1 July 2009
4448A Williamson Road, Bridgeport, Michigan, USA 48722
Telephone: +1 (989) 777-5700 website: www.quantumlaptops.com
- NeuroQuantum Portugal authorized as of 1 November 2009
Rua de Lisboa 1, RC/F Estoril 2765, Portugal
- NeuroQuantum Buenos Aires authorized as of 1 November 2009
[address pending]

-End of Policy-